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# SOUTH STRAND NEWS

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## Lakes employees earn dementia certification

Thursday, June 19, 2014

The Lakes at Litchfield is proud to announce that 24 healthcare employees successfully completed a national training and were recognized as certified dementia practitioners on May 29 at a reception and pinning ceremony.

The Reflections at the Retreat employees completed the National Council of Certified Dementia Practitioners' (NCCDP) training in March 2014.

The following employees were recognized:

Veronica Baker, Karen Bellamy, Gloria Brown, Janet Brunson, Mercedes Cunningham, Shante Deas, Tyshauna Epps, Kathy Fahy, Kelly Ford, Leslie Fryar, Susan Glover, Wanda Glover, Marcella Grant, Tracy Groth, Yvonne Green, Lauren Greene, Shirley Jackson, Theresa O'Donnell, Lauren Peterson, Yazmin Ray, Jacque Richardson, Peggy Sarcomo, Dee Dee Wills and Dawn Wilts.

Certified dementia practitioners focus on specialized care for individuals with Alzheimer's and dementia. Through the NCCDP's training, employees at The Lakes at Litchfield received continuing education in new methods, theories and tools related to providing care for members. The certification training was facilitated by Jessica Ferraro, vice president of Training Program Development, CDP, NCCDPT, CDCM.

"We are thrilled to recognize these dedicated team members at The Lakes at Litchfield," stated Ferraro. "By obtaining this certification, our employees can better treat our members in memory care. We want our team members to understand that they have really gone above and beyond to obtain this certification and we want to recognize their efforts."

All 24 employees work for The Lakes at Litchfield's Reflections at the Retreat. Reflections provides an environment for members to safely engage in specially designed activities that focus on providing the best care. The approach to care within Reflections at the Retreat is person-centered. Team members offer opportunities for residents to find happiness and meaning that supports their own unique needs.

Daily guidance and teaching is a large part of Reflections; team members are trained in proper techniques, approach and care of members. Reflections programming offers a daily structure to members that enable members to feel successful in everyday life.

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