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Osprey Village Employees Receive Certification as Dementia Practitioners

The Official Completion of the National Certified Dementia Practitioner Training Celebrated with Employees

Reflections AT THE Retreat

Osprey Village is proud to announce that 12 healthcare employees successfully completed a national training and will be recognized as Certified Dementia Practitioners on May 27th. The Reflections at the Retreat employees completed the National Council of Certified Dementia Practitioners' (NCCDP) training in March 2014.

A reception and pinning ceremony will be held on Tuesday, May 27th at 11:30 AM at Osprey Village. The following employees will be recognized:

- Amber Bagley
- Lisa Battistelli
- Jessica Beasley
- Alexander C. Best
- Sandra Broad
- Diane Duffy
- Hannah Gaskill
- Tiffany Higgenbotham
- Charity McConchie
- Robyn A. Nycz
- Dana Sargent
- Michelle Whiten



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Certified Dementia Practitioners focus on specialized care for individuals with Alzheimer's and dementia. Through the NCCDP's training, employees at Osprey Village received continuing education in new methods, theories and tools related to providing care for members. The certification training was facilitated by Jessica Ferraro, Vice President of Training Program Development, CDP, NCCDPT, CDCM.

"We are thrilled to recognize these dedicated team members at Osprey Village," stated Ferraro. "By obtaining this certification, our employees can better treat our members in memory care. We want our team members to understand that they have really gone above and beyond to obtain this certification and we want to recognize their efforts."

All 12 employees work for Osprey Village's Reflections at the Retreat. Reflections provides an environment for members to safely engage in specially designed activities that focus on providing the best care. The approach to care within Reflections at the Retreat is person-centered. Team members offer opportunities for residents to find happiness and meaning that supports their own unique needs.

Daily guidance and teaching is a large part of Reflections; team members are trained in proper techniques, approach and care of members. Reflections programming offers a daily structure to members that enable members to feel successful in everyday life.

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