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Programs and Services

IN-HOME SERVICES Last Update: 2/18/09

Also look under Home Health Services in the yellow pages of your phone book.

Many agencies listed below offer private pay health aide services. Should you decide to employ an individual not part of an agency, <u>click here</u> for helpful information.

AGAPE TOTAL HEALTHCARE SYSTEMS, P.C.

809 Center St., Suite 6B Lansing, MI 48906 Ph: (517) 702-9880 or (888)-8-AGAPE-8 24 hour #: (517) 488-3631 or 488-3630 Fax: (517) 702-9771 Website: www.agapetotalhealthcare.com Email: info@agapetotalhealthcare.com

Hours: 8:00 a.m. to 5:00 p.m. Monday through Friday. On call 24 hours

Services: Providing safe and excellent care in your home. Skilled and affordable home health services. 24 hour personal home care, companionship/respite; rehabilitation services; physical, occupational and speech therapists, infusion therapy, social workers, errands, gardening, and adult day care services.

Eligibility: Any person

Cost: Private pay, private insurance, Medicaid Waiver, auto & workmans compensation.

ARCADIA HOME HEALTH PROFESSIONALS 5021 W. St. Joseph, Suite 4 Lansing, MI 48917 Ph: (517) 321-5387 or 888-500-1755 toll-free Fax: (517) 321-8673

Hours: 8:00 a.m. to 5:00 p.m. Monday through Friday. On call available. For referrals - 24-hours a day, seven days a week.

Services: Custom designed, flexible, affordable programs with services ranging from two to 24-hours including companionship, personal care, transportation, housekeeping, activities of daily living to skilled nursing, physical, occupational and speech therapists and social workers as well as trained home health aides. Additional services include lab draws, medication set-up, wound care, catheter care, IV therapy, ventilatory care and rehabilitation.

Eligibility: Any individual who requires assistance.

Cost: Private pay, private insurance, Medicaid waiver, auto insurance and workman's compensation.

CAPITAL AREA INTERFAITH RESPITE (CAIR) & FRIENDLY VISITING Gardner Middle School 333 Dahlia, Rm W45

Lansing, MI 48911 **Ph: (517) 887-6116** Fax: (517) 887-7313

Hours: 8:00 a.m.-5:00 p.m., Monday-Friday. 24 hour answering machine.

Services: Trained volunteers will come into the home for up to four hours a week to relieve full-time caregivers. **Friendly Visiting** is a component of Capital Area Interfaith Respite (CAIR), CAIR volunteers provide in-home companionship and support to our area seniors. CAIR will become companions and another set of "eyes and ears" for an alone, isolated senior. Current friendly visitors have helped area seniors by engaging in: helping navigate the internet, assist in planting a garden, driving a senior to the grocery store. By being a companion and assisting an elder in household tasks, the CAIR program can help bring friendship and assist a senior remain as independent as possible in their own home. Seniors are matched with a community volunteer.

Eligibility: Caregivers needing respite or relief, who have full-time responsibility for care of dependent individuals ages 18 and older. Call for more information. Criteria for **Friendly Visitor**:

Low income (125% of federal poverty guidelines); senior (age 60 and up); physically frail; lives alone and homebound; limited family supports; reside in Clinton, Eaton or Ingham Counties.

Cost: None. Donations are appreciated.

CARE CONNECTIONS 4655 Dobie Rd, Ste 245 Okemos, MI 48864 Ph: (517) 381-2433 Fax: (517) 381-3445

Hours: On-call- available 24-hours a day, 7 days a week

Services: Free professional nurse care assessment. Offers personal care, medication assistance, companionship, transportation, homemaking, care management, incontinence care, and respite care.

Eligibility: Those needing assistance in privacy of own home.

Cost: Private pay or Medicaid waiver.

CLEARWATER HOME HEALTH SERVICES, L.L.C. 4765 Juniper Dr. Kewadin, MI 49649-9162 Ph: (517) 242-8147 or (866) 636-5901

Hours: 24 hour on call

Services: Provides homemaker, home health aides, respite care & professional nursing services.

Eligibility: Residents in Clinton, Eaton and Ingham counties.

Cost: Medicaid Waiver, private long-term care insurance, auto, workman's compensation or private pay.

COMPLETE COMPASSIONATE CARE 2035 Asher Ct, Suite 400 East Lansing, MI 48823 Ph: (517) 336-5889 Fax: (517) 336-5891 info@completecompassionatecare.com



Hours: 24/7

Services: Owned and operated by Certified Dementia Practitioner/ Licensed RN. Insured, bonded, fully trained employees provide skilled, non-skilled care and specialized Alzheimer care. RN provides free in-home assessment, evaluates condition and provides information on options best suited for you. Home care includes aides to assist with personal care, chores, meal prep, shopping, housekeeping, laundry and companionship. We also provide Case Management Services, Respite, Home Repairs/Handyman, Transportation and information & referrals. For more information please visit our website at www.completecompassionatecare.com.

Eligibility: Everyone

Cost: Medicare, Medicaid Waiver, private pay.

CYPRESS HOME CARE 226 Rumsey Lansing, MI 48912 Ph: (517) 485-6100

Hours: 8:00 a.m. to 5:00 p.m. Monday through Friday. On call 24 hours.

Services: Skilled and private duty in-home nursing services. Registered nurses, licensed practical nurses, certified home health aides, transportation, housekeeping and help with activities of daily living.

Eligibility: Anyone in need.

Cost: Medicaid Waiver, private pay and long-term care insurance accepted.

DOBSON HEALTH CARE SERVICES 1640 Haslett Rd, Suite 1 Haslett, MI 48840 Ph: (517) 339-5100 Fax: (517) 339-6883 website: www.dobsonhealthcare.com

Hours: 8:30 a.m. to 5:00 p.m., Monday through Friday. Registered nurse on call 24 hours, seven days per week.

Services: Home care, licensed practical nurses, registered nurses, dietician, speech, occupational, physical and recreational therapies.

Eligibility: All persons.

Cost: Medicaid Waiver, private insurance and private pay.

EATON COMMUNITY HOSPICE

2675 S. Cochran Charlotte, MI 48813-8139 **Ph: (517) 543-5310** Fax: (517) 543-4401

Hours: 8:30 a.m. to 4:00 p.m. Monday through Friday with pager on call 24-hours a day.

Services: Respite care, spiritual support, companionship, transportation service, light housekeeping, medical equipment, medical supplies, grief recovery program and grief support group.

Eligibility: Anyone diagnosed with a terminal illness.

Cost: No charge

FRIENDS WHO CARE INC. JACKSON LLC 115 South West Ave., Ste.1 Jackson, MI 49201 Ph: (517) 787-5710/ 1-888-787-5710 Toll free Fax: (517) 787-9855

Hours: 8 a.m. - 5 p.m. Monday through Friday.

Services: Homemaker, personal care, respite, companion care, chore services, private duty Nursing.

Eligibility: Medicaid a\waiver, grant, purchase of services, private pay, private insurances

Cost: Varies

GENESIS HOME HEALTHCARE 3204 S. Pennsylvania Ave. Lansing, MI 48910 Ph: (517) 882-3544 Fax: (517) 882-3525

Hours: Office hours: 9:00 a.m. - 5:00 p.m. Monday-Friday. 24 hr/day telephone service.

Services: Patient care to individuals in facilities, hospitals and private homes. Provides home health aides, certified nurses aides, LPN's and RN's. 24 hours a day company. Employees are equipped and ready to serve with loving care. * **DRM International Learning Center** offers training for Home Health Aides (Basic & Advanced) & Certified Nurses Assistant classes. Call for more information; visit website: www.drmilc.com; email: info@drmilc.com or see entry under Education.

Eligibility: For private in-home services private pay, Medicaid waiver and insurance accepted. Also ready to accept facilities, hospitals, doctor's offices and any other place desiring the help of qualified and trained nurses, nurse's aides and home health aides.

Cost: Please call for more information.

GENTIVA HEALTH SERVICES 780 W. Lake Lansing Rd., Suite 100 East Lansing, MI 48823 Phone: (517) 336-0106 or 1-800-342-5303 Fax: (517) 336-0468 www.gentiva.com

Hours: 8:00 a.m. to 5:00 p.m. Monday through Friday. On-call 24-hours, 7 days a week. Weekend and after hours care available.

Services:When you're ill or recovering from an injury, there's no place you'd rather be than home with the people you love. Gentiva offers a spectrum of "home healthcare" services. Gentiva coordinates care to include: skilled nursing, disease and pain management, wound care, physical therapy and occupational and speech therapy.

Eligibility: Gentiva provides services throughout the state of Michigan. The local office serves Clinton, Eaton, Ingham, Livingston (western) and Shiawassee (western) counties.

Cost: Medicare, Medicaid, private insurance and private pay.

Gentiva Safe Strides Program - Lansing, Michigan

Services: Are you at risk for a fall? The Gentiva Safe Strides Program specializes in treating patients with vestibular disorders and balance dysfunction. We provide home health services for conditions resulting from a wide range of diagnoses and conditions that include: balance disorders, progressive neurological disorders, peripheral vascular disease, musculoskeletal problems, brain injury, peripheral neuropathy and CVA's.

Cost: Medicare

GIVE 3315 S. Pennsylvania Lansing, MI 48910 Ph: (517) 256-6841 or 882-8837 Fax: (517) 882-8838 www.givehomecare.com

Hours: 8:30 a.m. to 4:30 p.m. Monday through Friday. On call 24 hours.

Services: In-home respite, caregivers, housekeeping, transportation and everything that relates to activities of daily living and personal care supervision. Wellness program going into nursing home.

Eligibility: Anyone in need.

Cost: Accepts VA, FIA, Medicaid Waiver, private insurance and private pay.

HEALTH AND HOME SERVICES 576 Olds St Jonesville, MI 49250 Ph: (517) 849-4663 or 1-800-314-8718 toll-free Fax: (517) 849-4699

Hours: 8:00 a.m. to 5:00 p.m. Monday through Friday. On call 24 hours.

Services: Registered nurses, licensed practical nurses, counseling by social worker, aide service, personal care supervision, chore service, respite and transportation.

Eligibility: Residents of Eaton, Ingham and Clinton counties.

Cost: Private pay, Medicaid Waiver, auto insurance and long-term care insurance accepted.

HEALTH STAFFERS, INC. 835 Louisa St. Lansing, MI 48911 Ph: (517) 393-3065 or (517) 393-5878 Fax: (517) 882-9285

Hours: 8:00 a.m. to 4:30 p.m. Monday through Friday

Services: Provides home health aides, registered nurses, LPN's and CENA's to private homes, hospitals and nursing homes. Home health aides provide the following services: activities of daily living, errands, doctor appointments, range of motion/transferring, personal care, housekeeping, cooking, etc.

Eligibility: Any individual who needs assistance.

Cost: \$14.50 per hour (rates may vary).

HOME CARE ALTERNATIVES 6433 S Pennsylvania Lansing, MI 48911 Ph: (517) 394-3389 Website: www.homecarealternatives.net

Hours: 8:00 a.m. to 4:30 p.m. Monday through Friday. On call 24 hours.

Services: Offers in-home personal care services and homemaker services. RN, LPN's, aides, companions, & Case Management. Caring is our promise. Quality is our Commitment." All staff are bonded, insured and trained in CPR and first aid.

Eligibility: Auto insurance, Medicaid Waiver or private pay.

Cost: Competitively priced. Weekends/holidays extra cost.

	HOME HELP SERVICES Department of Human Services
Ingham County	Eaton County
5303 S. Cedar	528 Beech
Lansing, MI 48910	Charlotte, MI 48813
Ph: (517) 887-9652	Ph: (517) 543-0860
Fax: (517) 887-9405	Fax: (517) 543-2125

Clinton County 201 W. Railroad St. Johns, MI 48879 Ph: (989) 224-5500

Services: Personal care services including assistance with dressing, eating/feeding, grooming, bathing, meal preparation, shopping/errands, laundry, light housekeeping. NOTE: Family Independence Agency does not employ the Home Helpers directly, the client must find the helper on their own. DHS can provide a list of potential Home Helpers. There are maximum limits on the amounts that can be paid by the Department. Call you local office for more information.

Eligibility: Adults who meet low-income/asset guidelines.

HOSPICE OF LANSING 6035 Executive Drive, Suite 103 Lansing, MI 48911-5308 Ph: (517) 882-4500 Fax: (517) 882-3010 web: www.hospiceoflansing.org

Hours: Office hours 8:30 a.m. - 5:00 p.m., Monday-Friday. On call available for referrals 24-hours a day, seven days a week.

Services: Hospice of Lansing (HOL) is a non-profit, independent community supported program dedicated to meeting the needs of the terminally ill and their families at home. HOL uses a multi-disciplinary approach to coordinate medical, nursing, social work and spiritual and volunteer support services to clients and their families. Through the provision of these services, HOL enables each family to maintain the patient at home, where he/she may leave life as she/he entered it - surrounded by family and love. The primary goal of all HOL services is control of pain and other symptoms, to free the patient and family to live each day as fully as possible. Hospice is licensed by the State of Michigan and certified by Medicare/Medicaid. Bereavement services are provided for 13 months following death. Bereavement support extends to anyone in the community who has suffered a loss. An employer/employee bereavement program "Grief in the workplace" is available to any business, group or organization.

Eligibility: Terminally ill in Ingham, Eaton, Clinton, Ionia and Shiawasse Counties.

Cost: Services are provided to eligible families regardless of ability to pay. Will accept Medicare, Medicaid and other insurance.

INTERDEPENDENCE, INC. 708 W. Lake Lansing Rd., Suite 400 East Lansing, MI 48823 Ph: (517) 332-1903 or 888-332-1993 Fax: (517) 332-1992

Hours: 9:00 a.m. to 5:00 p.m. Monday through Friday

Services: Rehabilitation aides, home health aides, behavioral technicians, and community trainers, job coaches and rehabilitation counseling.

Eligibility: Serving individuals with disability or aging concerns. Specializing in the care of individuals with brain injury, stroke, orthopedic injury, Alzheimer's or psychiatric disorders.

Cost: Medicaid Waiver, Auto No Fault, Workers Compensation, commercial insurance, VA fee basis, private pay.

JESSI KAY HOME CARE 1138 N. Creyts Rd. Lansing, MI 48917 Ph: (517) 327-6160

Hours: 9:00 a.m. to 5:00 p.m. Monday through Friday. On call 24 hours.

Services: Provides certified home health aides, homemaker, meal prep, errands and transportation services.

Eligibility: Anyone in need.

Cost: Private pay or Medicaid Waiver.

LAP RESPITE CENTER 840 E. Mt. Hope, Suite 101 Lansing, MI 48910 Ph: (517) 372-6671 Fax: (517) 372-6478 www.LapRespiteCenter.org

Hours: 9:00 a.m. to 5:00 p.m. Monday through Friday. Services can be scheduled 7 days a week. A supervisor is on-call 24 hours a day.

Services: Adult and Senior Respite and In-Home Services specializing in special needs, aging and Alzheimer's Disase. Some services offered include: daily living skills, personal care, light housekeeping, medication reminders, transportation, cooking and diet, and other home and community tasks.

Eligibility: People of all ages with special needs, disabilies or requiring specialized care.

Cost: Private pay, Medicaid Waiver.

M&Y CARE 6920 S. Cedar, Ste. 9 Lansing, MI 48911 Ph: (517) 579-7003 Fax: (517) 694-4980 myhomecarellc@aol.com

Hours: 9 a.m. - 5:00 p.m.

Services: Personal care, Homemaking services.

MAXIM HEALTHCARE SERVICES 2500 Kerry St, Ste. 101 Lansing, MI 48912 Ph: (517) 702-9040 or (877) 976-2946 Fax: (517) 702-9054

Hours: 7:30 a.m to 6:00 pm. Monday through Friday. 24 hour on call.

Services: Home care services: private duty nursing; transportation; homemaker; personal care; respite & companions.

Eligibility: Open

Cost: Medicaid waiver and private pay \$14-\$18 per hour.

MEDICAL STAFFING NETWORK

5000 Northwind Dr, Ste. 240 East Lansing, MI 48823 **Ph: (517) 664-1810** Fax: (517) 664-1811

Hours: 24/7 on call.

Services: Nursing professionals; RN's, LPN's, nursing attendants

Cost: Depends on service. Medicaid waiver and private pay.

MICHIGAN HOME HEALTH CARE 2331 Cawdor Ct Lansing, MI 48917 Ph: (517) 321-8041 Fax: (517) 321-8031

Hours: 7:30 a.m. to 5:00 p.m. Monday through Friday. On call 24 hours

Services: In-home services including RN, LPN, home health aide, certified nurse aide, personal care services, medical transportation and medical supplies/equipment. **Eligibility:** Residents of Clinton, Eaton and Ingham counties.

Cost: Medicaid Waiver and private pay.

MICHIGAN HOSPICE ORGANIZATION 6015 W. St. Joseph, Suite 104 Lansing, MI 48917 Ph: 1-800-536-6300 or (517) 886-6667 Fax: (517) 886-6737 E-mail: <u>mihospice@aol.com</u>

Hours: 8:00 a.m. to 5:00 p.m. Monday through Friday with 24-hour answering machine.

Services: Hospice and end of life referral service.

MOTHER TERESA HOUSE P.O. Box 13004 Lansing, MI 48901 Ph: (517) 484-5494 Fax: (517) 484-3830

Hours: 24 hours

Services: Provides a home and care for people with terminal illness. Trained volunteer staff offers safe shelter, meals, personal care and around the clock physical, emotional and spiritual support.

Eligibility: Terminal illness with life expectancy of six months or less.

Cost: No charge. Priority is given to helping those most in need.

PROJECT CHOICES (MI Choice Program) Tri-County Office on Aging 5303 S. Cedar St. Lansing, MI 48911-3800 Ph: (517) 887-1440 Fax: (517) 887-8071

Hours: 8:00 a.m. to 5:00 p.m., Monday through Friday. For emergency needs after hours call 1-800-282-7622.

Service: Project Choices is a community-based program of care managed in-home services.

The program is designed specifically for persons who are medically eligible for nursing home care, but who could live at home with in-home services. Project Choices consists of the Medicaid Waiver and Care Management (CM). Persons eligible, receive a comprehensive assessment of their medical, functional, psycho-social, financial and home environmental needs.

Eligibility: A pre-screening is conducted over the phone to determine eligibility for an assessment. Final eligibility and program determination are based on medical and financial information gathered at the assessment. Project Choices serves Clinton, Eaton and Ingham Counties.

Click here for more detailed information

QUALITY NURSING SERVICES, L.L.C 633 E. Jolly Rd., Ste. 3A Lansing, MI 48910 Ph: (517) 455-0925 Fax: (517) 455-0926

Hours: 8 a.m. - 5 p.m. Monday - Friday. 24 hour on-call services.

Services: Personal care, homemaking services, respite, chore services, nursing & transportation services.

Eligibility: No restrictions.

Cost: Insurance, private pay, VA, DHS, Medicaid Waiver.

RIGHT AWAY HOME STAFFING INC. 5815 E. Clark Rd., Suite B Bath, MI 48808 Ph: (517) 339-0995 Fax: (517) 579-4665 E-mail: rightawayhs@aol.com Website: www.rightawayhomestaffing.com Hours: 9 a.m. - 5 p.m M-F with 24 hour on call services.

Services: Hospice assistance, companionship, home health assistance and assistance with all activities for daily living. Medication reminders, bathing, meal preparation, light housekeeping, transportation, dressing changes, respite care and much more. From 2 hours to 24 hours a day.

Eligibility: Specializing in Alzheimer's and dementia care we strive to keep our clients as independent and safe as possible while keeping them in their own home or apartment. Geriatric, post hospital illness or accident and those receiving Hospice services.

Cost: Private pay, most insurances, auto insurance and workman's compensation.

SPARROW HOSPICE SERVICES St. Lawrence Campus 1210 W. Saginaw Lansing, MI 48915-1999 Ph: (517) 364-7200 Fax: (517) 364-7201 Website: www.sparrow.org

Hours: Monday- Friday 8:00 a.m - 5 p.m. office. On call service after hours & weekends.

Services: Offers a choice of hospice programs between care in a home setting and one providing care at Sparrow's Hospice House of Mid-Michigan.

Eligibility: People of any age with a life expectancy of six months or less who have made the choice to receive comfort care.

SPARTAN HEALTHCARE STAFFING SERVICES

4572 S. Hagadorn, Ste 3A Beacon Place East Lansing, MI 48823 Ph: (517) 203-0190 or toll-free (888) 317-0444 Fax: (517) 203-0174

Hours: Office: 8:30 am -4:30 pm Monday through Friday. 24/7 availability.

Services: Provides: Skilled and private duty in-home nursing services; registered nurses; licensed practical nurses;, direct care workers; housekeeping and help with activities of daily living; respite care; caompanionship and medication reminders.

Eligibility: Any individual who requires assistance.

Cost: Private pay, Medicaid Waiver, auto insurance and workman's compensation.

SUPERIOR CARE, LLC 4433 W. Saginaw Lansing, MI 48917 Ph: (517) 327-0994 Fax: (517) 323-9319

Hours: 9:00 a.m. - 5:00 p.m. Monday through Friday

Services: Provides home health aides and CENA's to private homes. Home health aides provide the following services: housekeeping; personal care; activities of daily living; errands; doctors appointments; cooking; etc.

Eligibility: Resident of Eaton and Ingham County.

Cost: Private pay, medicaid waiver, auto insurance

THE ANGEL BRIGADE/HOME HELPERS OF MID-MI 5849 E. Clark Rd Bath, MI 48808 Ph: (517) 641-6206 Fax: (517) 641-7380 www.HomeHelpers.cc

Hours: Available 24/7

Services: Companion Services, personal care, housekeeping, laundry, meal preparation, shopping, errands, transportation. Caregivers are insured, bonded & have criminal background checks done.

Eligibility: Everyone is eligible. Private pay and Medicaid waiver.

Cost: \$16-18/hr. 1 hour minimum. .50 per mile for transportation over 5 miles.

TRUSTING HEART HOME HEALTH SERVICES, LLC 4601 W. Saginaw, Suite M-1 Lansing, MI 48917 Ph: (517) 323-4722 Fax: (517) 323-4724 www.trustingheart.com Email: trustingheart@sbcglobal.net

Hours: 8:00 a.m. - 5:00 p.m. (office hours)

Services: Dependable, compassionate, and experienced CNA's and HHA's to perform assistance with personal care, housekeeping, activities of daily living, meal preparation, transportation, companionship and respite services. Services are available 24 hours per day, 7 days per week.

Eligibility: Any individual who requires assistance.

Cost: Medicaid Waiver, Visa, Mastercard & private pay services include free in home assessment and flexible payment plans.

VISITING PHYSICIANS ASSOCIATION

2205 Jolly Rd., Suite A Okemos, MI 48864 Ph: (517) 347-4085 or 888-742-0305 toll-free Fax: (517) 347-4170

Hours: 8:30 a.m. to 5:00 p.m. Monday through Friday.

Services: Providing quality and advanced medical care in the comfort and privacy of the patient's home. Eligibility: Must meet homebound requirement.

WELLSBROOKE PREMIUM HOME HEALTH CARE

1401 E. Lansing Ave., Ste. 106 East Lansing MI 48823 **Ph: (517) 507-5117** Fax: (517) 332-1920 www.wellsbrooke.com sgast@wellsbrooke.com

Hours: 24 hours are available

Services: Companion care; personal care-bathing, dressing, activities of daily living; meal preparation; light housekeeping-laundry, dusting/vacumning, etc; transportation to appointments, grocery, etc., & variou other needs. Nursing & therapy services also available.

Eligibility: We provide service to all ages & needs. We participate in Project Choices but not Medicare at this time.

Cost: Home health aide \$15.50-\$17.50 hr, skilled rates vary.

WHOLE HEALTH HOMECARE

2224 Pembroke Rd Lansing MI 48906 Ph: (517) 763-4141 Fax: (866)417-6662 www.wholehealthhomecare.com wholehealthhomecare@yahoo.com

Hours: Available 24 hours, 7 days a week

Services: In -home health services, case management, personal care, homemaking, companionship and transportation.

Eligibility: Anyone is eligible.

Cost: Varies with level of care.

WILLIAMSTON COMPASSIONATE CARE 3800 Vanneter Williamston, MI Ph: (517) 204-2480

Hours: 8:00 a.m. to 5:00 p.m. Monday through Friday. On call 24 hours.

Services: Registered nurses, certified nurses aides, personal care services, transportation and home health aides.

Eligibility: Residents of Eaton and Ingham counties.

Cost: Medicare, Medicaid, Medicaid Waiver, insurance, auto, Blue Cross/Blue Shield and private pay.

In-Home Services See Also: County Health Department, Public Nurses Home Delivered Meals Older Adult Service, Community Mental Health Senior Companion Program

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