



R03

PRINT

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8 - 11 am

### R03: Wanted: Quality Dementia Care - we need the whole gang

Barbara Peterson, Business Development Director, Risk Management Solutions  
 Terrie Odom, Special Programs Consultant, Therapy Alliance

#### Learning Outcomes:

- Review the basic challenges of dementia behaviors.
- Discuss actions that minimize the legal and regulatory consequence for Senior Living organizations following injury of self, other residents, visitors, and staff.
- Examine how the make-up of the specialized dementia unit, the resident's individuality, and the characteristics of an interdisciplinary Dementia Care Giving Team can affect the outcome of resident well being and safety.
- List a variety of techniques for interpreting and responding to behavioral episodes that maximize resident quality of life.

#### Session Description:

Dementia care in the Senior Living organization environment has evolved from heavy medication and physical restraints to an emphasis on dignity, respect, and person-centered care for the resident. The direct care staff is more knowledgeable in the subject, and leadership maintains a vigilant eye to ensure the staff's touch is soft and caring. However, for the resident, the dementia condition still makes life stop on 'strange'. This education focuses on what makes a dementia unit 'special' and how does the organization and the staff bring life back toward 'familiar and alive'.

#### Speaker Biographies:

*Barbara Peterson, Business Development Director*  
 Risk Management Solutions  
 Credentials/Degrees: BSN, MPH, RN

Barbara Peterson RN, BSN, MPH possesses multi-years of management experience in public health, acute care, long term and assisted living care, behavioral health, adult day care, home care, and MRDD. Whether directing the entire clinical team or consulting at the corporate level, Barbara has been applying enterprise risk management principles to a variety of health care business practices with positive results in reducing the frequency, and severity of loss, and developing predictability within the organizations' accepted risk tolerance. Sharing the strategies with others has increased their abilities to identify trends, provide early recognition of need for treatment plan changes, and improved their ability to forecast future performance strategies.

